

Terms and Conditions

1. Introduction

By accessing or registering for an account on the website <https://awintura.com/>, you are acknowledging that you have read, understand, and agree to be bound by these Terms and Conditions, as well as any other relevant policies or rules. It is important that you take the time to read these Terms carefully before creating an account.

2. Parties to these Terms

Awintura is operated by Briantie Limited, a company registered in the Republic of Cyprus, with its principal place of business at: Lekorpouzier, 12A, office 103, 3075, Limassol, Cyprus; Registration number: HE 385770; VAT number 10385770A. All gambling services are licensed by Wiraon B.V. (License 8048/JAZ 2021-048), Address: Fransche Bloemweg 4, Willemstad, Curaçao, Registration number: 146886, which is a parent company of Briantie Limited.

References in the Terms to "us", "our," "we" or "the Company" are references to Briantie Limited unless otherwise expressly specified.

3. Changes to these Terms

The Company reserves the right to make changes to these Terms for any reason, such as changes in laws or updates to the website and services. The latest version of the Terms will always be available on the website. Users will be notified of any changes via email and it is the user's responsibility to ensure they have read and understood the latest version of the Terms. If a user continues to use the website after changes are made, it constitutes acceptance of the new Terms and any obligations they may entail. If a user does not agree with the changes, they must stop using the website and terminate their account according to the procedure outlined in section 12 of these Terms.

4. Conditions of Use

4.1. The Company does not provide the Website or any Services to individuals who under the age of 18 or under the age which is required to participate in gambling activity within the jurisdiction within the user's jurisdiction, whichever is higher ("Legal Age"). Any use of the Website or its

sections by those who have not reached the Legal Age is a violation of these Terms. Users may be required to provide proof of age at any time to verify that they have reached the appropriate age in their jurisdiction. The Company may restrict an Account until the necessary documentation is provided.

4.2. The Company does not allow the opening of an Account or use of the Website by users who reside or are domiciled in certain jurisdictions including but not limited to: Afghanistan, Algeria, Angola, Anguilla, Antigua, Australia, Antigua and Barbuda, Antilles, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belgium, Belize, Benin, Bermuda, Bhutan, Botswana, British Indian Ocean Territory, British Virgin Islands, Brunei Darussalam, Bulgaria, Burkina Faso, Burma, Burundi, Cambodia, Cape Verde, Cayman Islands, Central African Republic, Chad, China, Christmas Island, Cocos Islands, Comoros, Cook Islands, Costa Rica, Cote D' Ivoire, Cuba, Cyprus, Czech Republic, Democratic Republic of Congo, Djibouti, Dominica, Dominican Republic, East Timor, Egypt, El Salvador, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Falkland Islands (Malvinas), Faroe Islands, Fiji, France, French Guiana, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea-Bissau, Haiti, Honduras, Hong Kong, Indonesia, Iran, Iraq, Ireland, Israel, Italy, Jamaica, Jordan, Kahnawake, Kazakhstan, Kiribati, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macau, Madagascar, Malawi, Malaysia, Maldives, Mali, Malta, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Micronesia, Moldova, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands, Netherlands Antilles (Saba, Sint Eustatius, Sint Maarten, Aruba, Bonaire, Curacao), New Caledonia, Nicaragua, Niger, Niue, Norfolk Island, Democratic People's Republic of Korea (North Korea), Oman, Pakistan, Palau, Palestine, Panama, Papua New Guinea, Puerto Rico, Qatar, Republic of Serbia, Reunion, Romania, Russian Federation, Rwanda, Saint Kitts and Nevi, Saint Lucia, Saint Pierre and Miquelon, Saint Vincent and the Grenadines, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Singapore, Slovenia, Solomon Islands, Somalia, South Africa, South Korea, South Sudan, Spain, Sri Lanka, St. Helena, Sudan, Swaziland, Sweden, Switzerland, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks and Caicos Islands, Tuvalu, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, Uzbekistan, Vanuatu, Vatican City, Virgin Islands, Wallis and Futuna Islands, Western Sahara, Yemen, Zimbabwe.

4.3. You will use the Website and the Services solely for personal, non-commercial use and will not use it for any illegal or unauthorized purpose.

4.4. You will not use the Website or the Services to engage in any form of gambling with funds that you do not have the legal right to use.

4.5. You will not use the Website or the Services to engage in any form of money laundering or fraud.

4.6. You will not use the Website or the Services to engage in any form of cheating or unfair play.

4.7. You will not use the Website or the Services to engage in any form of harassment or abuse towards other users or the Company's staff.

4.8. If you breach any of the above conditions, the Company has the right to suspend or terminate your Account and take any other legal or technical measures to prevent your further use of the Website and the Services.

4.9. You understand that the Company reserves the right to terminate your Account and forfeit any remaining balance in your Account if you have been inactive for a period of 180 days or more.

4.10. You understand that the Company reserves the right to close your Account and forfeit any remaining balance in your Account if you have been found to have multiple Accounts, or if you have been found to have used a false identity or provided false registration information.

4.11. You understand that the Company reserves the right to close your Account and forfeit any remaining balance in your Account if you have been found to have breached any of these Terms and Conditions or any other rules or policies of the Website.

5. Your Account

5.1. When creating an Account, you will need to provide your username, email address, and password, as well as personal information such as your name, date of birth, phone number, and country of residence.

5.2. Having more than one Account is not allowed. If we find that you have multiple Accounts, we will close them immediately and void any transactions, deposits, winnings, and bonuses associated with those Accounts. Additionally, any funds withdrawn from an additional Account may be returned to the Company if we request it.

5.3. Using multiple Accounts to cheat, collude, or exceed limits imposed on your Account is considered a violation of these Terms, and will result in the closure of all Accounts involved.

5.4. If you are having issues with your current Account, you should contact our Customer Support Team instead of creating a new one. You should also reach out to our Support Team if you encounter any problems with the registration of your Account.

5.5. You should keep your username and password confidential and not share them with anyone. If you forget your password, you can easily reset it through the Website or by contacting our Customer Support Team.

5.6. You are fully responsible for maintaining the confidentiality of your username and password, and any actions taken using your Account are assumed to have been taken by you. If you suspect unauthorized use of your Account or cannot reset your password, you should notify our Customer Support Team immediately.

5.7. The Company is not liable for any losses or consequences that may result from unauthorized access to your Account.

6. Verification

6.1. The Company reserves the right to conduct verification at any time, especially when the total amount of funds transferred through the user's account reaches or exceeds \$1000 (or its equivalent in other currencies). The company also reserves the right to apply verification in any manner it deems appropriate and reasonable.

6.2. Verification requires you to provide the Company with documents, information, and/or data that verify your identity and/or the information you previously provided to the Company. This includes, but is not limited to:

6.2.1. Verification based on identity documents such as a passport, ID card or driver's license.

6.2.2. Verification of your payment card, digital wallet or other payment methods.

6.2.3. Verification of your residence address.

6.2.4. Verification of your phone number.

6.2.5. Verification of your identity through photos or photos of you holding your payment instrument/identity documents or a piece of paper with requested written information (for example, a code, date, and your signature).

6.2.6. Verification via video call. During this, you will be asked to provide information about your account, gambling activity, and experience with the Website. You must be in an enclosed room, and the presence of any third party is prohibited. You should not wear any hat, glasses, or accessories that cover your face (except for eyeglasses worn in daily living).

6.2.7. Additional verification that may be applied by the Company or its partners.

6.3. We may restrict or disable the withdrawal of funds during verification.

6.4. If it is determined that you have provided false, misleading, or incomplete information, this will be considered a Material Breach of the Terms and your account will be closed, and you will be prevented from using the Website and its services. In this case, the company will have no obligation to refund or return any funds in your account.

6.5. If you refuse to undergo verification, your account will be restricted until you complete the process.

6.6. The Company may verify the information provided by you through registers, independent consultants, and other reliable sources. If it is determined that the information provided by you differs from the information obtained from our sources, your account will be suspended until you provide additional proof of your verification information or prove that the information provided by you is correct.

6.7. We may suspend your account until you provide proof that you have reached the legal age in your jurisdiction. If it is determined that you have not reached the legal age or were under the legal age when registering your account, your account will be terminated. In this case, the Company will take additional measures:

6.7.1. All deposits, bets, and stakes made on the Website will be returned to you.

6.7.2. All of your winnings on the Website will be annulled, and all amounts of your winnings and withdrawals will be returned to us.

6.8. Users who fall within the European Union's definition of "Politically Exposed Person" or a "family member" of a Politically Exposed Person shall undergo additional verification. A Politically Exposed Person refers to an individual who holds or has held prominent public functions, including:

6.8.1. Heads of state, heads of government, ministers and deputy or assistant ministers.

6.8.2. Members of parliament or similar legislative bodies.

6.8.3. Members of the governing bodies of political parties.

6.8.4. Members of supreme courts, of constitutional courts or of other high-level judicial bodies, the decisions of which are not subject to further appeal, except in exceptional circumstances.

6.8.5. Members of courts of auditors or of the boards of central banks.

6.8.6. Ambassadors, charges d'affaires and high-ranking officers in the armed forces.

6.8.7. Members of the administrative, management or supervisory bodies of State-owned enterprises.

6.8.8. Directors, deputy directors and members of the board or equivalent function of an international organization.

6.9. All users that fall within the Politically Exposed Person definition or family member of a Politically Exposed Person shall communicate this fact to the Customer Support Team after registration of the Account on the Website.

6.10. The additional Verification specified in clause 6.8 of these Terms shall comprise submission of additional documents which permit to establish the source of wealth of such a user.

6.10.1. The Company reserves the right to apply additional Verification specified in clause of these Terms to any user of the Website.

7. Payment Policy

7.1. To use the website's services, you must deposit funds into your account. You can only use the services with the balance on the website.

7.2. You fully understand and agree that your account is not a bank account and does not have the same level of guarantees and protection. Additionally, by creating your account, you understand that it is not subject to interest or any similar system.

7.3. The company does not accept cash. The maximum amount per transaction is USD/EUR 9,000 (or the equivalent in other currencies).

7.4. Keep all transaction receipts related to the use of the website until you stop being a user.

7.5. You are responsible for ensuring the accuracy of transaction details when making a transaction through the website, including the payment card/electronic wallet number, expiry date, and PAN number.

7.6. The company has the right to refuse to accept any of your transactions. A transaction is considered accepted only after confirmation from the company is received. If no notification is received but money is debited from your payment instrument, contact customer support.

7.7. To prevent fraud, cheating, collusion, additional accounts, and other illegal activity, the following will apply:

7.7.1. By making transactions through the website, you certify that you are the legitimate owner of the money you use and that the funds' origin is legal.

7.7.2. Deposits from third-party payment instruments are prohibited. In this clause, "third-party" means any friend, partner, relative, or spouse. All payments must originate from a payment card, digital wallet, or other payment instrument issued in your name. If during verification it is determined that the payment instrument is issued in another name, your account will be terminated and all transactions made with this payment instrument will be annulled. Accordingly, all winnings will be recovered by the company, as well as all original deposits will be recovered to the rightful owner of the payment card/digital wallet. If it is unable to recover original deposit(s) to the payment instrument of the rightful owner, the recovery of funds will be done to his/her bank account and in this case, all bank charges and fees will be borne by him/her.

7.7.3. Withdrawing funds to another account or a payment card/digital wallet issued in another name is prohibited. The company reserves the right to verify any payment instrument used to deposit or withdraw funds. If you disagree to verify your payment instrument, digital wallet, or

another payment instrument, the company reserves the right to suspend your account and stop any of your transactions until this payment instrument is verified.

7.7.4. In case of fraudulent or suspicious activity, including when the company has reason to believe that a payment instrument (credit card, digital wallet, etc.) is stolen or does not belong to you, and you are unable to verify that you possess this payment instrument, the company has the right to suspend your account and reverse all transactions made through this payment instrument. The company can also notify the appropriate law enforcement agencies and relevant financial institutions about this case. The company is not liable for any unauthorized use of a payment card or digital wallet by a third party, even if that card or digital wallet was reported as stolen.

7.7.5. The company reserves the right to deduct funds from your account if you owe money to the company in relation to an additional account and any violations or breaches of these terms.

7.8. You agree to not dispute, deny, or reverse any transactions made through the Website. Any attempt to do so will be considered a violation of these Terms. For information on Returns, Refunds, and Cancellations, please refer to our Return and Cancellation Policy.

7.9. All available payment methods are listed on the Website.

7.10. The Company accepts accounts in the following currencies: Euro (EUR), American Dollar (USD).

7.11. Please note that due to currency exchange rates, taxes, fees, or charges from payment providers, the final payment amount may be greater than the amount deposited into your account.

7.12. You can withdraw funds from your account once the following conditions are met: - There are no suspicious activities or chargebacks, reversals, or cancellations associated with your account. - You have completed the verification process. - All necessary information in your account has been submitted. - Please note that some payment methods may not allow for direct withdrawal, and a third-party payment provider may be used as a facilitator. - The company reserves the right to charge additional fees for withdrawals of funds that have not been used on the website.

7.13. Withdrawal periods for different amounts: Amounts up to EUR/USD 300 will be processed within the next day, excluding weekends and holidays. Amounts between EUR/USD 300-2,000 will be processed within five days from the request date, excluding weekends and holidays. Amounts between EUR/USD 2,000-20,000 will be processed within 14 days from the request date, excluding

weekends and holidays. Amounts of EUR/USD 20,000 or more will be processed within 30 days from the request date, excluding weekends and holidays and no more than USD 20,000 within 30 days. If the withdrawal amount is 20 times greater than the total amount of your deposits, that withdrawal will be limited to EUR/USD 5,000 per month. Any other methods may be agreed between a particular user and the company when required by the specific situation.

7.14. The maximum amount of winnings per bet is EUR/USD 50,000 and its equivalent in the currency you choose, regardless of the odds, payroll, and total possible winning. Any additional winnings will be forfeited.

7.15. The company is not responsible if your payment card is not accepted for the transaction. It may be due to various reasons, including the legal status of the services in your jurisdiction or the rules of the payment provider. All payment solutions offered on the website are provided "as is" and the company does not guarantee their performance. It is your responsibility to know the legal status of the services in your jurisdiction.

7.16. You agree to be bound by the terms, rules, policies, and other governing documents of third parties, including electronic payment providers and other financial institutions that process your transactions for the services provided via the website.

8. Return and Cancellation Policy

8.1. The Company only provides refunds in certain situations, and the refund will be processed within one business day from the time of the transaction.

8.2. Refund requests will only be accepted for deposits that have not been used to place bets or play games on the Website.

8.3. Only verified users who meet all the requirements outlined in the Terms and Conditions are eligible for a refund.

8.4. If a user is not verified at the time of the refund request, they will need to complete the verification process within 5 days, not including weekends and holidays. If the required documents and information are not provided, the refund request will be denied.

8.4.1. If it is determined during the verification process that the user is not of legal age or does not meet the requirements outlined in the Terms and Conditions, the refund request will be denied

8.5. If a refund request is approved, the funds will be returned to the same payment method used to make the original deposit.

8.6. The following conditions apply to the cancellation of bets:

8.6.1. You can request to cancel a bet at any time by contacting the Customer Support Team.

8.6.2. Your bet will be officially canceled once you receive confirmation from us. If your cancellation request is not received and processed in a timely manner, your bet may still be available for acceptance.

9. Prohibited activity and use. Breach of the Terms

9.1. The following activity/acts shall be considered a violation of these Terms:

9.1.1. Using the Website, any of its components, services, and Website's content in an illegal, harmful, or derogatory manner.

9.1.2. Exploiting bugs or errors in the Website's Interface, software, or exploiting bugs and errors in the digital infrastructure of the Company and its partners, including, but not limited to the websites, software, servers.

9.1.3. Using the Website, and any of its parts, components, and content with involving any malware, viruses, spam, junk mails, logic bomb, algorithms. This clause includes any attempts to tamper or intervene on the performance of the Website and its separate components.

9.1.4. Attempting to gain unauthorized access to the Website, servers of the Company and its partners. This provision includes attempting to gain unauthorized access to Accounts of other parties. It is also prohibited to exploit bugs or errors to gain access that would otherwise not be available.

9.1.5. Providing the Website with non-relevant, inaccurate, or misleading information.

9.1.6. Participating in any criminal activity, including, but not limited to money laundering, terrorist financing.

9.1.7. Participating in any collusion, including collusion with other Website users or third parties.

9.1.8. Actions that are harmful to the interests of the Company or its reputation and relationships with partners, the public, and other third parties. This clause does not apply when protecting one's legal rights and freedoms, provided that such protection is performed through legal means.

9.1.9. Using abusive, harassing, racist, defamatory, aggressive, sexist, swear language, and content when creating an Account, communicating with Customer Support and other Employees of the Company. It is prohibited to use language or behavior that is likely to offend or discriminate against other people on the basis of race, nationality, gender and cultural background.

9.1.10. Using the Website for commercial purposes. You are allowed to use the Website only for your personal enjoyment. You should always remember that the Website shall not be considered as a source of income.

9.1.11. Transferring your funds to another user of the Website.

9.1.12. Reproducing the Website, trademarks, and other Company's property in any manner without our prior written consent.

9.1.13. Using the payment card, digital wallet, and payment instrument of third parties.

9.1.14. Revealing non-public information on the Website to third parties.

9.1.15. Selling or transferring your Account to a third party.

9.2. If you notice or become aware of any prohibited or suspicious activity, you should immediately notify the Company by any available means (the easiest way is to communicate this fact to the Customer Support). You shall subsequently cooperate with us in any future investigation and provide us with all the information in your possession.

9.3. If it is found that a user has broken the terms outlined in this agreement, their account will be suspended for further examination. If it is confirmed that the user has engaged in prohibited activity or violated the terms, the company reserves the right to revoke their access to the website and terminate their account. The company will not be responsible for refunding any funds that may be present in the user's account or additional accounts. Additionally, the company may share information about the case with appropriate law enforcement agencies and seek compensation for any damages caused by the user's actions.

9.4. If a user is found to have violated the terms, their account information, including personal data, will be retained by the company to prevent them from creating another account on the website.

10. Liabilities of the Parties

10.1. The Company and its affiliates, partners, licensors, suppliers, directors, employees, and officers shall not be held liable for any damages, loss or injury resulting from the use of the Website, including but not limited to loss of data, profits, business opportunities, goodwill, or reputation, and business interruption. This includes damages or losses due to viruses, algorithms, or logic bombs obtained through the use of the Website.

10.2. The Company shall not be held liable for any issues with Website performance caused by the user's equipment or internet connection, or for any data interception.

10.3. By agreeing to these terms, the user acknowledges that the Website is not error-free and the Company shall not be held liable for any errors on the Website.

10.4. Any winnings, deposits, or transactions resulting from errors, bugs, omissions, or misrepresentations shall be considered void, and the user agrees to return any such winnings to the Company.

10.5. The Company reserves the right to cancel, restrict, limit, or refuse any bet.

10.6. The user uses the Website and its services at their own discretion and risk, and the Company shall not be held liable for the accuracy, completeness, or quality of the Website and its services.

10.7. The Website may contain links to third-party websites, and the Company shall not be held liable for any issues on those websites.

10.8. The Company shall not be held liable for any failure to perform or delays in performance of its obligations under these terms due to events beyond their control, such as natural disasters or acts of God.

10.9. The Company reserves the right to make changes to the Website and its games and services at any time without notice.

10.10. The user agrees to indemnify, defend, and hold the Company, including its employees, directors, officers, agents, licensors, subcontractors, and suppliers, and any affiliated entities of the Company, and any successors, assigns, and licences from any claims, actions, demands, losses, damages, liabilities, judgments, settlements, costs, or expenses arising directly or indirectly from or relating to:

10.10.1. Violation of these terms by the user or anyone using their computer or electronic device.

10.10.2. Any claim, loss, or damage resulting from the user's use of the Website.

10.10.3. Your violation of any law, statute or regulation.

10.10.4. Any other matter you are responsible by these Terms or under applicable law.

11. Intellectual Property Rights

11.1. All the content on the Website, including the visual interface, names, logos, texts, images, animations, codes, trademarks, ideas, patents, and design, are the intellectual property of the Company or used under the license of the respective copyright owner. The Company does not grant or transfer any intellectual property rights owned by the Company or other third parties to the content placed on the Website.

11.2. It is prohibited to download, copy, reproduce, post, broadcast, or transmit any content from the Website without prior permission from the copyright owner. The only exception to this prohibition is for personal and non-commercial use. Before using the Website's content for personal and non-commercial use, ensure that your manner of use does not violate copyright legislation.

11.3. You shall be solely liable for any damages, expenses, costs, and fees arising from any copyright violation committed by you. If you become aware of any violation of our intellectual property rights, you should immediately notify the Company of this case by any available means (the easiest way is to communicate this fact to the Customer Support). You shall subsequently cooperate with us in any future investigation and provide us with all the information in your possession.

12. Termination of an Account

12.1. You can close your account by sending an email to our customer support team at awintura.com.

12.1.1. Please note, that we reserve the right to request additional proof of your identity before closing your account.

12.2. You are responsible for your account until we receive notification of its termination.

12.3. Prior to termination, the Company may collect any fees, surcharges or other costs required to end the business relationship with you.

12.4. Upon terminating your account, all financial and business relationships between you and the Company will be considered complete. You are responsible for your account until you receive notification of its termination from the Company. Any rights and obligations of the Parties in relation to actions taken prior to account termination will remain in effect.

12.4.1. Account termination only affects the rights and obligations of the Parties regarding the user's account. Other rights and obligations outlined in these terms will remain in effect.

12.5. The Company may terminate your account immediately and without notice in the following instances:

If the Company decides to stop offering services to you specifically

If the Company decides to stop offering services in general

If you breach or violate any of these terms

If we discover that you are connected in any way to an account or user that was previously terminated due to a breach or violation of these terms.

12.6. If there is no activity on your account for six months or more, we may suspend or terminate it. Clause 12.4 will apply in the event of account termination. Upon termination, you will receive a notification. Additionally, if there is a positive balance on your account, we will refund it to you. If we are unable to refund residual funds to your payment instrument and we cannot reach you, all residual funds will be remitted to the Company or the Gambling Authority that licenses the services offered on the Website.

13. Privacy and Personal Information

13.1. We only gather information which is necessary for our operation and we protect it with up-to-date security measures. To understand which personal data we process and how we use your personal data, you can read our Privacy Notice.

14. Handling complaints

14.1. If you have any complaints or are not satisfied with the website or believe that your moral or legal rights have been violated, please contact our support team and we will do our best to assist you.

14.2. If a resolution cannot be reached, you may file a complaint with the relevant regulatory authority. However, please note that in the event of any disputes between you and the company, all information you have provided to us may be used to protect our interests.

14.3. By using the website, you agree that the information on our servers is accurate and prevails in any disputes.

15. Waiver

15.1. The company's failure to enforce any rights or obligations under these terms, or failure to apply any remedies, shall not be considered a waiver of these terms or the rights and obligations of the parties.

15.2. If the company does not enforce or apply a provision, right or obligation at any given time, it shall not be considered a waiver of these terms. The company reserves the right to apply any provision at any time. Any provision of these terms can only be waived with written confirmation from the company.

16. Severability

16.1. If any provision of these terms is deemed invalid, unlawful, void or unenforceable by the relevant regulatory authority, it shall not affect the validity of the other provisions.

16.2. In such cases, the affected provision shall be amended and corrected to align with the regulatory authority's decision.

17. Responsible Gaming and Self-Exclusion

17.1. The company does not allow users under the legal age to use the website. If you discover that your child is using the website, please contact the customer support team.

17.2. For more information on responsible gaming, please visit our responsible gaming page.

17.3. If you feel that you cannot control your gambling or if it is negatively impacting your mental health or financial condition, please contact our customer support team to set limits on your gambling. This could include temporarily suspending your account or permanently blocking it. It is recommended that you also contact other gambling providers where you have an account to set similar limits.

17.4. Please note that if your account is permanently blocked, this decision will be final and cannot be undone. In this case, your personal data will be retained by the company indefinitely to prevent any future registrations from you and in accordance with article 6(1)(b) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation). Additionally, you will not be able to terminate your account in accordance with clause 12 of these terms (except for termination of our financial relationships with you).

18. Interpretation and Construction

18.1. These terms will be interpreted, governed, and construed in accordance with the laws of Curacao. The parties agree to submit to the exclusive jurisdiction of the courts of Curacao for any legal disputes that may arise between the parties concerning these terms and other documents that are part of these terms.

18.2. The English text of these terms shall prevail in case of any interpretation. Any other versions of these terms are for convenience only and have no legal force.

19. Promotional Codes

19.1. A promotional code is a unique combination of letters and numbers that can be used by a user to claim a gift, such as a deposit bonus, on the website.

19.2. A code can only be redeemed if the email associated with the account has been confirmed.

19.3. For deposit offers that require a promotional code, the code must be activated before making a deposit. The code is only valid for one deposit, unless otherwise stated in the promotion's terms.

19.4. Attempting to redeem multiple codes for one deposit is not allowed and will be considered as a violation of the website's bonus policy. Any bonus funds will be removed from the account and the account may be blocked in such cases.

June 2023